Technical Prerequisites
Cegid Digitalrecruiters

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CONTENTS

1. DOCUMENT PURPOSE

This document describes the technical requirements associated with Cegid Digitalrecruiters, a SaaS (Software as a Service) solution, hosted and operated by Cegid.

This document covers the technical requirements related to the workstations as well as the network and telecommunication aspects. Compliance with these requirements is essential for the proper functioning of this solution.

Cegid cannot be held responsible for any malfunction of the solution due to non-compliance with these requirements.

This document is provided for the Cegid Digitalrecruiters solution and does not take into account other applications used in parallel on the network.

2. SYSTEM CONFIGURATION AND TECHNICAL REQUIREMENTS

2.1. Customer Software Requirements

In order to run the Cegid Digitalrecruiters application, Users must have a workstation with internet access, an up-to-date operating system and a browser supported by Cegid Digitalrecruiters, as defined below. Cegid Digitalrecruiters only supports those browser versions supported by their publisher.

Cegid Digitalrecruiters is tested and optimised for the following browsers: Edge Chromium, Firefox, Chrome and Safari.

The use of Cegid Digitalrecruiters does not require any additional add-ons.

2.2. Mobile Access Requirements

Mobile access to Cegid Digitalrecruiters is available via apps developed for specific solution purposes, providing an adapted experience. Cegid Digitalrecruiters supports the following operating systems, as long as they are supported by their publisher:

- iPhone and iPad with iOS 13 or above
- Android smartphones and tablets with Android 8 or above

You can also access certain major features of the suite "responsively" with complete or partial support.

2.3. Office Tools

Some functions can be used to generate Excel or PDF documents. Cegid Digitalrecruiters supports the following versions only if they are still actively supported by their publishers:

- Excel 2016 or above (most recent version recommended);
- Adobe Acrobat Reader 2015 or above (most recent version recommended);

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3. NETWORK PREREQUISITES

3.1. Network Security

All servers are protected by a firewall which detects suspicious connection attempts.

The firewall settings adopt the principle: "Anything not authorised is not permitted".

Platform security is ensured by the following:

- Active equipment protecting access to servers;
- Security policy aimed at controlling and protecting platform security;
- Up-to-date and continually checked antivirus system;
- System and policy to keep operating systems updated.

The HTTPS protocol is run by an EV certificate issued by a leader in the market.

All exchanges between Cegid Digitalrecruiters and Users are encrypted.

4. PERFORMANCES AND CAPACITY

4.1.1. Data Flows

On average, candidate and employee CVs range from 250 KB to 1 MB in size.

Some pages linked to career sites (multimedia) may be quite large depending on the content created by the Customer. The size is linked to the type of media used (images, audio, low-quality video, high-quality video, etc.).

4.1.2. Storage

As standard, the Cegid Digitalrecruiters application is tested and approved for greater than:

- 50,000 employees;
- 1,000,000 candidate CVs;

4.1.3. Response Time

The response time is measured at all times using a standard metrology tool in the market. This figure is measured as a monthly average over a certain number of pages representative of the User experience.

Response time measurement

A SaaS software provider does not control all the segments contributing to the response time of a SaaS application, as some of these segments are controlled by the Customer. This is, for example, the case for Users' computers and Customers' internal networks. In order to ensure quality service for Users, whatever the conditions, Cegid uses a metrology tool to measure the response time of both the server and the Users.

4.1.4. User Bandwidth

The estimated minimum bandwidth per user is approximately 8 Mbps. In order to offer users an optimised experience, a high-quality network is required (low packet loss, low latency < 100 ms). You can test your internet connection using an online speed testing tool.

4.1.5. Customer Site URL

Each Customer has their own specific production URL.

The Customer's URL can be customised. To do this, the Customer must purchase a certificate and redirect its domain name using a CNAME entry with the value provided by Cegid.

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